

BANK

RESTAURANT & BAR

Concierge Incentive Reward Scheme

Thank you for taking part in the Bank Birmingham Concierge Incentive Reward Scheme

Please find attached both the registration form and the terms and conditions of the scheme. We would like to ask you to kindly fill in the form and return it to us as soon as possible - you can then start benefiting from the scheme straight away.

Bank Birmingham intends to reward the Concierges who make regular bookings with us by initialising an incentive reward scheme.

- For every 7 bookings made at Bank Birmingham in the main restaurant we will give you a voucher to the value of £20
- For every 15 bookings made at Bank Birmingham in the main restaurant we will give you a voucher to the value of £40

Additionally

- For every 3 private dining room events booked at Bank Birmingham we will give you a voucher to the value of £30
- For every 5 private dining room events booked at Bank Birmingham we will give you a voucher to the value of £70

Once you are a confirmed member of the Concierge Incentive Reward Scheme all of the bookings that you direct to the restaurant will be recorded and once a month a member of our team will contact you to confirm the exact total number of bookings you have amalgamated.

The scheme is now open, if you know if anyone who will benefit from the scheme - please do not hesitate to pass on our contact details.

Should you require any further information please do not hesitate to contact a member of our dedicated events team on: 0121 633 4466

Events Manager

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Concierge Incentive Reward Scheme Registration Form

First Name	
Surname	
Work Telephone Number	
Mobile Telephone Number	
Email address	
Company Name	
Address	
Address	
Postcode	
Department	
Job Title	
Booking from (hotel name): 1	
Booking from (hotel name): 2	
Booking from (hotel name): 3	
Booking from (hotel name): 4	
Registration Date	
Registration Number	
Signature	

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Concierge Incentive Reward Scheme Terms and Conditions

- Registration form must be completed and submitted before qualifying for the reward scheme
- No past bookings will be included in the tally towards the scheme
- Any future bookings will be included in the tally but must be highlighted at time of registration
- Vouchers will be issued once a month
- Individual Restaurant Company and Bank have the right to revoke the Concierge Incentive Reward Scheme at any time
- Vouchers can only be redeemed at Bank Birmingham
- Vouchers cannot be redeemed during the month of December
- Vouchers cannot be used in conjunction with any other offer or promotion
- Vouchers are non refundable, non transferable and may not be exchanged for cash
- Individual Restaurant Company PLC accepts no responsibility for lost, stolen or damaged vouchers
- If the booking is cancelled or the guests do not show we will not be able to reward the points for the reservation
- Bookings made via our own online system will be counted towards the scheme
- Bookings made via other online bookings systems such as last minute or top table will not contribute to the system
- The redemption of vouchers is subject to availability